



## Security Awareness for Water and Wastewater Utilities

Tuesday, January 31, 2023

WRWA Technology Center, 351 Water Way, Plover, WI 54467

(6 Municipal Waterworks Credits / 6 Wastewater Credits)

- 8:00 – 9:00 **Physical Security Options:** Entrance and egress hardware, access control systems, wireless technology and integrated locks, securing buildings in remote areas, securing temporary facilities, critical infrastructure requirements.  
Mary Van Abel and Mikal Ranneklev – *Assa Abloy*
- 9:00 – 11:00 **Cybersecurity, Risk, and Resilience:** cybersecurity overview, basics of cyber security, cyber risks, cyber security breaches, cyber ransoms, case studies of cyber incidents, resources available to the public from EPA.  
Cole Dutton – *Environmental Protection Agency (EPA)*
- 11:00 – 12:00 **Lunch** (on your own)
- 12:00 – 2:00 **Cybersecurity and Infrastructure Security:** Overview and mission of the Cybersecurity and Infrastructure Agency, protecting critical infrastructure, protecting remote operating systems, protecting confidential information, communicating emergencies to stakeholders, de-escalation techniques for dealing with disgruntled utility customers, signage options for restricted areas, cyber resiliency, resources available to the public from CISA.  
David Melby and Bill Nash – *Cybersecurity and Infrastructure Agency (CISA)*
- 2:00 – 3:00 **Cyber Incident Tabletop Exercise:** How to identify a cyber incident and how to mitigate cyber-attacks, cyber response planning, question and answer session with audience.  
Cole Dutton – *Environmental Protection Agency (EPA)*  
David Melby and Bill Nash – *Cybersecurity and Infrastructure Agency (CISA)*

### Pre-Registration is required for this class.

Complete the form below and return with payment to WRWA.

#### January 31, 2023 – Security Awareness for Water and Wastewater Utilities

Member Fee --- \$110

Non-Member Fee --- \$140

Name \_\_\_\_\_ DNR Certification Number \_\_\_\_\_

System/Employer \_\_\_\_\_

Address \_\_\_\_\_

City, State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

**Send payment and form to:** WRWA, 350 Water Way, Plover, WI 54467

**To pay by credit card:** (Visa, Discover, MasterCard, E-Check, Debit Card Only) Go to [www.wrwa.org](http://www.wrwa.org) - Must fax completed form(s) to (715) 344-5555 or email the completed form(s) to [wrwa@wrwa.org](mailto:wrwa@wrwa.org).

Paid with credit card

Check enclosed

For more information: Phone: (715) 344-7778 Email: [wrwa@wrwa.org](mailto:wrwa@wrwa.org)