



Investigating and Solving Water Quality Issues from Source to Tap

February 18, 2026 ~ On-Line via Microsoft Teams
(3 Municipal Waterworks or 3 OTM/NN Credits)

The meeting will open at 8:30 am with the class starting PROMPTLY at 9:00 am. The class will end at 12:00 pm.

Link will be emailed before class.

SOURCE WATER ISSUES

- Pump failure or shorter-than-expected equipment life
- Discolored water or intermittent color events
- Sudden changes in water quality (e.g., increased radium, nitrates, recurring TC/E. coli positives)
- Poor or reduced filter performance
- Increasing or excessive chemical usage

WATER SYSTEM ISSUES

- Corrosion of piping, valves, or system components
- Loss of disinfection or reduced disinfectant residual
- Significant discoloration during system flushing
- Upward trends in DBPs, lead, or copper results

CUSTOMER COMPLAINTS

- Turbid or cloudy water
- Odors (sulfur, metallic, "swimming pool," etc.)
- Corrosion-related concerns

RECORDKEEPING PRACTICES THAT SUPPORT TROUBLESHOOTING

- Documentation methods that help identify, track, and resolve system issues

Instructor: Andrew D. Jacque, Ph.D., P.E. *Water Quality Investigations*

Pre-Registration is required for this class

Complete the form below and return to Wisconsin Rural Water Association

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Member Fee \$60 Non-Member Fee \$100

Name _____ Certification Number _____

System/Employer _____

Address _____

City, State _____ Zip _____

Phone _____ E-Mail _____

Send payment and form to: WRWA, 350 Water Way, Plover, WI 54467

To pay by credit card: (Visa, Discover, MasterCard, Debit Card Only)

Go to www.wrwa.org - Must fax completed form(s) to (715) 344-5555 or email the completed form(s) to www.wrwa.org

Check enclosed Paid with credit card

For more information: Phone: (715) 344-7778 Email: wrwa@wrwa.org